# **SUMMARY BOX**

Including Account Terms and Conditions





Account name	Online 1 Year Fixed Rate Flexible Bond (Issue 1)
What is the interest rate	<ul> <li>4.20% Gross/AER</li> <li>The interest is paid annually and will be credited to your account after close of business on 1 June.</li> </ul>
Can Progressive change the interest rate?	• No, the interest rate is fixed until the maturity date of the bond.
What would the estimated balance be at the end of the fixed term based on a £1,000 deposit? How do I open and manage my account?	<ul> <li>£1,042.00</li> <li>This example assumes that a deposit of £1,000 is made on the day the bond is opened, no further deposits are made while the bond issue is open.</li> <li>The bond can only be opened and managed online www.theprogressive.com</li> <li>The bond is available to existing Members and new customers resident in the UK, aged 18 or over.</li> <li>The bond must be held in sole name.</li> <li>There is a minimum lodgement of £1 required to open a bond. The lodgement can be made by electronic transfer from a bank account held in your name or by debit card. You have 14 days from the day of account opening to lodge additional funds to the bond. You can no longer deposit funds to the bond after 14 days.</li> <li>The maximum balance for the bond is £1 million.</li> </ul>
Can I withdraw money?	<ul> <li>Yes, 1 withdrawal up to 20% of the account balance is allowed during the term of the bond.</li> <li>We will contact you approximately 14 days before your bond matures to remind you about the maturity of the bond.</li> <li>At maturity of the bond, your bond will be rolled over into a new variable rate online instant access account, at the interest rate applicable at that time.</li> </ul>
Additional information	<ul> <li>AER stands for Annual Equivalent Rate and illustrates what the interest rate would be if interest was paid and compounded once each year. This will enable you to compare more easily the return you can expect from your savings over time.</li> <li>Gross rate quoted is the taxable rate of interest without deduction of income tax.</li> <li>You may need to pay tax on any interest that exceeds your Personal Savings Allowance. For more information, please visit HM Revenue &amp; Customs (HMRC) website hmrc.gov.uk.</li> <li>The interest rate is correct as of 01 December 2024.</li> </ul>

For further information refer to the Account Terms & Conditions and the terms and conditions contained within the Savings General Terms and Conditions.

# Online 1 Year Fixed Rate Flexible Bond (Issue 1) Terms and Conditions

#### 1. Opening the bond

- The bond can only be opened and managed online via our website <u>www.theprogressive.com</u>
- The bond is available to existing Members and new customers resident in the UK, aged 18 or over.
- The bond must be held in sole name.
- You must provide us with a valid email address for each account holder.
- The account cannot be opened by a Trustee, Power of Attorney or any other third party acting on a customer's behalf.

### 2. Balance requirements

- There is a minimum lodgement of £1 required to open this bond.
- The maximum balance for the bond is £1 million.
- If a deposit to your account is not in line with the bond Terms and Conditions your payment will not be processed, and you will incur an online error. Any deposit below the minimum amount required for the bond will not be processed, and any deposit which exceeds the maximum amount for the account will be returned to you.

### 3. Lodgements

- The first payment to the bond can be made by electronic transfer from your nominated bank account\* or by debit card.
- You have 14 days to lodge funds to the account. If you do not lodge funds to your account within 14 days, the bond will be closed, and you will have to begin the application process again.
- You can also make additional payments to the bond for 14 days from the date of account opening. After the 14 days, you are no longer permitted to make additional lodgements to the bond. Additional lodgements during the 14 days can be made by electronic transfer from your nominated bank account\* or by debit card. If you are making a lodgement by electronic transfer from your bank, please ensure you complete this with your bank at least 2 days before the 14 days have elapsed.
- Please refer to the 'Payments into your account' section of the Savings General Terms and Conditions to confirm the information required when making electronic payments.

### 4. Withdrawals

• 1 withdrawal up to 20% of the account balance is allowed during the term of the bond.

# 5. Closure

- You can close the bond within the first 14 days of account opening, provided your previous lodgements are cleared. You cannot close the bond after 14 days and before the maturity date of the bond.
- If you close your account, the balance will be transferred to your nominated bank account\*. Closures between £1 and £20,000 may, depending on the time of your request, reach your nominated account\* within a few hours but no later than 2 business days (and on a business day). Closures over £20,000 will take longer, but no later than 3 business days (and on a business day). In addition, we may carry out additional checks for closures over £50,000. A business day is Monday to Friday, 9am to 5pm, excluding bank holidays. If you have any questions, please Submit an Enquiry online, or contact our Online Support Team on 0800 0294 997.
- On maturity of your bond, your bond will rollover into an online instant access account, at a variable rate available at the time.

#### 6. Interest

- Interest is paid annually and will be credited to your bond after close of business on 1 June.
- Interest is payable on closure of the bond.

# 7. Managing your account

If you require someone else to manage your account on your behalf, i.e. there is a Power of Attorney or a Court of
Protection Order in place, your account cannot be opened or managed online. If you wish to register a Power of
Attorney or Court of Protection Order on this online account, the account will be closed and transferred to a branchbased account, and you will not be able to operate the account online. The Terms and Conditions of the new branchbased account will apply. If you require additional assistance, please get in touch using the 'Get in touch' section on
our website and a member of our team will be happy to help.

# 8. Maturity

- We will contact you approximately 14 days before your bond matures to remind you that your bond is maturing. You can view your bond online.
- On maturity of the bond the quoted fixed rate of interest will cease to apply on the date of maturity and the balance of your bond will be rolled over into a new variable rate online instant access account at the interest rate applicable at that time.

# \*Nominated bank account

The nominated bank account must be in the name of the account holder i.e. the individual named on the account.